

WELCOME

THANKS FOR JOINING OUR WHOLESALE FAMILY

We are so happy to have you here! Whether you came to us from a local market or the world wide web, we want you to know we are so appreciative of your business.

We are here for YOU!
If you have any problems with an order, please reach out to us so we can find a resolution.

We are open to suggestions!
If there is something we can improve on, please let us know!
We are always learning and growing as individuals and as a company and we would love to hear your input whether it's good, bad, or downright ugly.



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@givinglivingco



Like & Share.

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Favorite & Review.

etsy.com/shop/givinglivingco



WHOLESALE POLICIES

Please note that our products are offered at wholesale cost to retailers with a valid sales permit ID for the purpose of resale only. Generally, our wholesale products are priced 50% below our MSRP. These policies are updated regularly and are subject to change at the discretion of Giving Living Co.

Due to the immense savings, we have certain criteria that must be met in order to open and maintain a current wholesale account:

- + You must provide your EIN, and Sales & Use Tax ID.
- + Your store must meet the standards of the Giving Living Co. brand and not dilute the image we promise to uphold for our wholesale family.
- + We have a wholesale order minimum of \$150.00 for repeat orders and \$200 for first time orders.
- + Accounts will be reviewed annually.
- + We reserve the right to cancel an account if Giving Living Co.'s goods are not being well maintained, stocked in suitable temperatures and out of direct sunlight, displayed well, kept in good hygiene, or if the account changes ownership.
- + Duplication or adulteration of products or packaging or falsely representing products as your own is strictly prohibited unless private labeling has been agreed upon in writing.
- + Giving Living Co. does not allow our products to be sold on any type of auction site.
- + Products can only be sold at physical location provided to Giving Living Co. at the time of order, and products must be sold under and by the company whose Tax ID number is on file.
- + Products cannot be sold at temporary locations not previously approved by Giving Living Co. (such as craft shows).
- + Giving Living Co. products cannot be sold at consignment shops, second hand stores, or stores that contain previously owned products (without prior approval).
- + Giving Living Co. products may not be sold in an online store. We reserve the right to limit or discontinue the selling of our products to parties with sales and distribution strategies not compatible to those of Giving Living Co.



Order Fulfillment:

Fulfillment can take up to 5 weeks depending upon stock levels, and therefore all wholesale clients are asked to plan accordingly. If all products in your order are in stock and ready, you should receive your order within 2 weeks unless expedited delivery is selected. Back-ordered items can take up to 7 weeks to arrive. Please specify if you would like items to be sent as they are ready or held until the order is able to be shipped in full. Additional shipping fees may apply.

Shipping & Handling:

The shipping charges quoted in your order are based on the total weight of the products chosen via USPS 2 Day Priority Mail. All orders will have tracking included. Orders shipped via USPS will require mandatory insurance based on the wholesale value of the order. Insurance is required on all international orders (when available). If your particular country does not enable the purchase of insurance on your package, Giving Living Co. will not be responsible for any loss or damage that may occur. Giving Living Co. reserves the right to refuse any order felt to be fraudulent.

Wholesale Payments:

Orders must be paid for in full in U.S. currency prior to shipment and/or production. At this time, we do not offer payment terms (Net 30, 60, etc). We accept all major credit cards via PayPal.

If you are an international client and need to speak with us about your options, please contact wholesale@givinglivingco.com.



Wholesale Returns & Restocking Fees:

We stand behind our products and want to maintain a great relationship with our retailers. After all, you're part of our family. All wholesale orders come with a 5 day money back guarantee. Items must be in resalable condition. Since items must be in resalable condition, products that were custom ordered will be ineligible for return. Simply return the merchandise with the original invoice and a note stating your reason for return and we'll gladly refund your purchase price. Shipping & handling charges are not refundable, and a 25% re-stocking fee will be deducted from the re-fund.

Lost, Incorrect or Damaged Goods:

If your merchandise is damaged or incorrect upon arrival, save all contents and packing materials and contact us within 3 business days after its arrival. Shipments that arrive in damaged condition will be replaced only after the damaged merchandise has been returned to Giving Living Co. within 10 days of receipt for inspection.

Items that are damaged can be returned to:

Giving Living Co.
8000 Research Forest Drive
Suite 115-1037
The Woodlands, TX, 77382

Shipments that have been determined to be lost, after thoroughly researching the package through delivery confirmation tracking, will be replaced. For circumstances where goods were damaged, lost, or stolen, a monetary refund will not be given- products will be replaced.

Cancelling/Changing Orders:

Due to our size and efficient fulfillment, we move pretty quickly, so we cannot guarantee that your order can be cancelled or altered after it has been placed. You may contact us as soon as possible to see if your order has already moved into the processing phase. In the event that it has not, we will be more than happy to make changes to it within 24 hours.



Privacy Policy:

We hate spam, and we will never share your information with anyone. Any correspondence will be related to your wholesale account or new product availability. Sensitive information entered on our website is encrypted and transmitted using Secure Socket Layers.

Minimum Advertised Price (MAP):

The MAP policy applies to all Giving Living Co. products. You can find the minimum advertised price for your products in the provided line sheet, or detailed in the invoice for custom orders. Resellers may offer products on promotion at a lower advertised discount only with written permission from Giving Living Co. The MAP policy may be adjusted by Giving Living Co. at its sole discretion. The MAP policy applies only to advertised prices and does not apply to the price at which the products are actually sold or offered for sale to an individual customer within the reseller's retail location or over the phone. Giving Living Co. resellers are free to sell MAP products at any price they choose. This MAP policy does not in any way limit the ability of any dealer to advertise generic phrases such as that they "have the lowest prices" or "will meet or beat any competitor's prices," or similar phrases so long as the price advertised or listed is not below the MAP. To protect our resellers from unfair competition and to maintain the brand's image, Giving Living Co. will regularly review all reseller commerce sites and conduct in-depth web searches to ensure consistent adherence to this policy. In cases of violation of this MAP policy, resellers will be allowed 24 hours to bring all advertising into compliance. Warnings and written notices will not be provided. Failure to comply immediately will result in discontinued shipments and possible account termination. Giving Living Co. reserves the right to cancel or limit the sale of its products to parties whose sales and distribution strategies are incompatible with those of Giving Living Co.

By placing a wholesale order, you are stating that you understand and agree to adhere to all policies set forth by Giving Living Co.